GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:1747
ANSWERED ON:06.03.2000
OUT OF ORDER TELEPHONES
CHANDRESH PATEL KORDIA;RADHA MOHAN SINGH;RAVINDRA KUMAR PANDEY

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government have received any representations regarding irregular telephone services and telephones and STD lines remaining out of order in the urban and rural areas of the country particularly in Bihar and Lalpur region of Jamnagar district of Gujarat;

(b) if so, the details in this regard for the last two years, till date;

(c) the steps taken by the Government to provide uninterrupted telephone services in the country particularly in the said State and region;

(d) whether the Government propose to install modern equipments to improve the communication set up in all the district headquarters of Bihar; and

(e) if so, the details thereof ? ****

Answer

MINISTER OF STATE FOR COMMUNICATIONS

(SHRI TAPAN SIKDAR)

(a) & (b) Yes Sir. Such representations are being received and the deficiencies brought out are redressed promptly. The details of such complaints received in Bihar and Lalpur region of Jamnagar District of Gujarat during the last two years are given below:-
(1) Bihar 153 (2) Gujarat 5 (in respect of Lalpur region)
(c) The following steps are being taken to provide uninterrupted services and better maintenance of telephones in the Country including the said State and region :
(1) Up-gradation and rehabilitation of external plant.

(2) Replacement of electro-mechanical exchanges by electronic exchanges.

(3) Laying of underground cable in ducts.

(4) Providing reliable media of OFC/digital UHF.

(5) Introduction of laying of 5 Pair PIJF cable to subscriber premises.

(6) Computerization of fault repair and customer services.

(7) Introduction of IVRS systems for booking the complaint.

(8) Opening of internal DPs in multi-storey buildings.

(9) Provision of pagers to line staff.

(10) Because of acute shortage of power supply in Bihar, higher capacity of battery, power plant and engine alternator are being provided.

(d)&(e) Yes Sir. Modern exchange equipments are already working at all the district headquarter`s of Bihar. However, there is proposal to install Internet nodes at 18 places in Bihar during 2000-2001. Other than this latest-art-of-technology equipment like SDH, WLL, TDMA-PMP systems are also being planned.